

May 2014



Dear Trade Partner,

Etihad Airways would like to ensure fair access of our inventory for all trade partners. To facilitate this, we will disable partial cancel functionality in all GDS progressively from 29 April 2014. This update is expected to be completed by 7 May 2014.

As a result of this change, partial cancellation of a segment in a multi-segment O&D (origin-destination) will not be allowed. When making changes to an existing booking, the entire O&D has to be cancelled and the desired O&D must be re-booked.

For more information refer to your GDS or call us on 22055556.

Warm regards,

The Etihad Airways Team

